

Unlocking the full potential of CargoWise starts with certification.

Your business success relies on the skills of your workforce.

By providing your people with the knowledge and skills they need to be successful, you can increase productivity, efficiency and performance across your business – helping to generate greater value for your business and deliver your digital transformation initiatives.



Find new productivity gains and increase the abilities and expertise of your workforce today with CargoWise Certifications.





Why certification matters



Greater performance

Deeper knowledge of the platform leads to productivity and efficiency gains across your business.



Smoother implementation

Certification accelerates the deployment of CargoWise by increasing the rate of user adoption.



Member benefits

Enjoy a range of benefits including license discounts and a workforce of skilled operators.

Build a team of in-house experts

Once certified, team members have a much better understanding of the platform, helping them solve problems faster and deliver better customer service.

Engage your workforce

Research shows companies that recognise their team's commitment to learning and help them develop their career path, have more satisfied staff and higher rates of retention.

An easy way to learn

Our comprehensive library of on-demand resources means your staff have access to learning tools on-demand at no additional cost.



How does the CCLP Program work?

The CargoWise Certified Logistics Provider (CCLP) company program is available to all eligible CargoWise customers with certified users.

To qualify for license discounts, your company must meet the below requirements:

Business requirements:

- Must be on STL (Seat + Transaction License)
- Must be running CargoWise
- Must operate a first level support helpdesk

Staff certification requirements:

Under 20 users

Any location*: 1 CCS or CCP

Over 20 users

- Head office: 3 CCS or CCP
- Other locations* with 5+ staff: 1 CCS or CCP

Over 100 users

- Head office: 4 CCS or CCP (min 2 CCP required)
- Other locations* with 5+ staff: 1 CCS or CCP

CCS = CargoWise Certified Specialist

CCP = CargoWise Certified Professional

*Location = Locations are defined as Branch Codes in CargoWise. As a result, the above requirements apply to ALL Branch Codes, regardless of their physical location. This includes where multiple Branch Codes are used to separate departments, teams, subsidiaries, financial reporting groups etc in the same physical location. We recommend using Department Code to separate groups within the same physical location.

Great rewards



CCLP customers receive a **5% license discount** on CargoWise, provided you continue to meet CCLP requirements.

There are three certification types to meet the learning and development needs of team members across your company.



Introductory certification for people starting in the logistics industry or looking to differentiate themselves from their peers.



Perfect for people who have a solid understanding of CargoWise's core features and are looking to master more advanced functionality.



The highest level of CargoWise Certification, recognizes specialized competencies and advanced skills, including workflow and system configuration.



Start your certification journey today!

For more information go to CargoWise Certification Programs in My Account or visit cargowise.com/certifications

