

ediEnterprise Tips & Shortcuts



Moving Between Tabs

Use Ctrl + Shift + Tab to move backward between tabs within the current record

Entering Dates

Use F5 to insert the current date in a date field

Open a New Window

Use your mouse to right click on a module subheading to open in a new window i.e Admin>Reference Files> Organization,

For more information contact:

Lisa Tree
Marketing Manager
lisa.tree@cargowise.com

Global System is the Key to Optimizing Data Management

In today's multi-national business environment one of the obstacles faced by global logistics service providers (LSPs) is capturing, managing and reporting shipment data correctly throughout the extended supply chain. Discrepancies often occur because shipment data is gathered from many different sources, in multi-country offices with cultural and language differences. Data is not always correctly communicated between offices and vendors. This can make proper data management difficult if it is not compiled in a format understandable to all parties. Ultimately, the key to optimizing the management of international shipment data for LSPs lies in having one flexible integrated enterprise system that provides accurate data throughout the organization from a central database. With globalization of the supply chain, having access to multiple-country and multiple-language functionality within a single database is invaluable for properly managing data across geographic and cultural boundaries. *Read the complete article, including six areas a global system should address [here](#).*

With globalization of the supply chain, having access to multiple-country and multiple-language functionality within a single database is invaluable for managing data across geographic and cultural boundaries.

-Kurt Corman
Business
Development
Manager



US Customs Update



Last month CBP issued CSMS #09-000325 which describes a number of changes effective on November 14, 2009. The details can be found on the '[Pending Transaction Sets](#)' webpage. ediEnterprise has been updated to accommodate these changes.

A number of features have recently been added to ediEnterprise for US Customs:

- ediEnterprise now has three options to select the unit of measurement for [FDA container dimensions](#).
- The [Cotton Fee Exempt](#) indicator has been changed to a 'Yes/No' field. ediEnterprise will issue a warning if a selected tariff is applicable for cotton fee assessments, but the indicator has not been set.
- Tariff Numbers being queried have been added to the email notification for an [AntiDumping /Countervailing Query Response](#). If the query is sent from a declaration, a link to the declaration has also been added.
- The [FIRMS Code](#) entered on the CFS or CTO Organisation on a Consolidation will automatically default onto any Import Declaration related to the Consolidation.
- The Declaration form now shows records in the [Messages tab](#) only if a record has messages attached.
- An [In-Bond Status Query](#) for IT Numbers can now be sent from an Import Customs Declaration.
- [Declaration Validations](#) have been changed to include: Invoice Header Supplier MID is required if FDA is to be declared for at least one invoice line. Validation on Entry Port checking against the transport mode of a job is removed if there is an IT number on the job. House Bill number is required if the SCAC is entered for SEA and RAIL jobs.
- The Processing Port can now be set for a particular Entry Port, in the case of [Non Remote-Location Filing](#) (Non-RLF) entries.
- Statement and Payment Information and additional filter options have been added to the [Declaration](#) grid.

Update Notes

'Assembly Master' Shipment Type ediEnterprise has been enhanced with the addition of 'Assembly Master' as a shipment type. The four shipment types now supported for forwarding shipment registrations are: Standard, Co-Load Master, Buyer's Consol Lead, Assembly Master. *To read the Update Note [click here](#)*



Road Freight FTL Rates ediEnterprise has been enhanced to allow easier and more consistent management of Road Freight FTL (Full Truck Load) rates. Previously, these rates were grouped with FCL (Full Container Load) rates. These have now been separated and both Road LTL and Road FTL rates should be entered on the "LCL/FTL/LTL Freight" tab on all rating screens. This change will allow the correct auto-rating and auto-costing of FTL and LTL jobs. All existing FTL rates have been automatically migrated to the new tab. *To read the Update Note [click here](#)*

Attaching Documents in ediWebTracker ediWebtracker users are now able to attach documents to any job that has an eDocs grid. Two new security items control whether a web user has access to view or add documents. Email notifications have been modified to include information about attached files. *To*



Customer Service Corner by Holly Scott: Customer Service Surveys

Each day surveys are sent to our customers asking for feedback on our staff. We ask that you rate their knowledge of the subject, the timeliness of the response, the representative's manner and your overall satisfaction with the resolution. There is also an area for general comment that can be used to elaborate or provide additional opinion. We review all responses and appreciate any feedback. The results are discussed with the staff and used as areas for both improvement and recognition. Unfortunately, only a small percentage of surveys are actually returned and we would love to see more responses. Be assured that these survey results are an important measure of improvement in many areas for each team member so the few minutes it takes to participate are greatly appreciated. We welcome comments about your experience as I work to build a helpful, knowledgeable team that meets your expectations!



*Holly Scott is Customer Service Manager-Americas. Holly can be contacted at holly.scott@cargowise.com. Support incidents should be raised through **ediEnterprise >Help>Customer Service Request**. For other issues email support@cargowise.com*

David Rollason Joins CargoWise edi as Senior VP Business Growth, Optimization and Performance

David Rollason has joined CargoWise edi as Senior VP Business Growth, Optimization and Performance. He will be responsible for managing technical and process integration of new components, applications and architectures throughout all major business units globally. Mr. Rollason has more than 17 years of experience in software development, product design, team management and IT infrastructure, including supply chain and ERP applications. *To contact David Rollason email david.rollason@cargowise.com.*

